

CHRIS JONES – SAMPLE PERSONAL PROFILE

WORK EXPERIENCE

- **Parenting.** (June 1997 – present). Spouse and parent to three children. Unpaid Employment. Full-time.
 - Responsible for health, safety and well-being of family of five.

- **Work Study Student, Student Financial Services, King’s University College.** (September 2015 - present). Paid Employment. Part-time.
 - Provide customer service in a fair, calm, and compassionate manner to students often experiencing a range of personal and financial challenges.
 - Work in a fast pace team setting with high volume and time-sensitive tasks.
 - Maintain awareness of confidentiality and ethical practice with respect to sensitive information about fellow students.
 - Completed AODA training modules (legislated requirement)
 - Completed Health and Safety training modules (legislated requirement)

- **London Boys and Girls Club.** (August 2009 – April 2010). 16 hours/week. Field Placement for SSW Program, Fanshawe College.
 - Providing youth with positive direction through after-school programs.
 - One-on-one tutoring, supervised homework support, and present life skills lessons to suspended students.
 - Facilitated “Parents Nights” before and after each program.
 - Fundraising.

- **Relief Worker at CAS Group Home.** (May 2011 – September 2011). Paid Employment. Part-time.
 - Responsible for supervision of residents.
 - Facilitate conflict resolution and coordination of daily scheduled activities with youth
 - Complete required documentation and communicate with team members during shift change
 - Assist with case management responsibilities, and liaison with partnering agencies and schools as required
 - Completed First Aid Training, and PMAB Training

VOLUNTEER EXPERIENCE

- **Costa Rican Student Exchange.** (July 2008). 3 weeks. High school exchange program.
 - Helped construct well for fresh drinking water.
 - Taught 6-8 year olds in the local school.

- **Changing Ways, London.** (September 2009 – present). 2 to 4 hours/week.
 - Partner Assault Response Group Co-Facilitator
 - Creating and entering case notes following group sessions
 - Completing individual intake sessions with potential group participants
 - Presenting course material in group
 - Leading both closed and open group discussions
 - Leading check in/check out, assigning homework to clients
 - Nonviolent Crisis Intervention Certified
 - Group Counsellor Co-Facilitator Certificate of Completion

DIVERSITY EXPERIENCE

- Homeless persons – Changing Ways of London (volunteer experience).
- Developmentally challenged children and youth – CAS Group Home (paid work experience).
- Abused Women – Changing Ways of London (volunteer experience).
- Persons recovering from substance abuse – Changing Ways of London (volunteer experience).
- Cultural Exchange – Costa Rican student exchange (school volunteer experience).
- Eating disorders – personal experience with family member.
- Francophone population – personal experience growing up in New Brunswick.
- Speak and read Arabic, conversational level, family of origin.